



EMResource



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ABOUT BORDERRAC

"OUR MISSION IS TO PROVIDE THE LEADERSHIP NECESSARY TO SUSTAIN HIGH QUALITY, PROFESSIONAL SERVICES REQUIRED OF AN INCLUSIVE TRAUMA AND EMERGENCY HEALTHCARE SYSTEM."

Trauma/Emergency Healthcare

Acute Care Services Committee

- Cardiac Subcommittee
- Hospital Trauma Subcommittee
 - Pediatric Subcommittee
- Regional Registry Subcommittee
 - Stroke Subcommittee

EMS Committee

Prevention Committee

System Performance Improvement

- Medical Education Subcommittee
- Physician Advisory Group

Emergency Preparedness & Response

The Emergency Preparedness & Response Committee coordinates preparedness and responses for acute medical mass casualty and disaster situations.

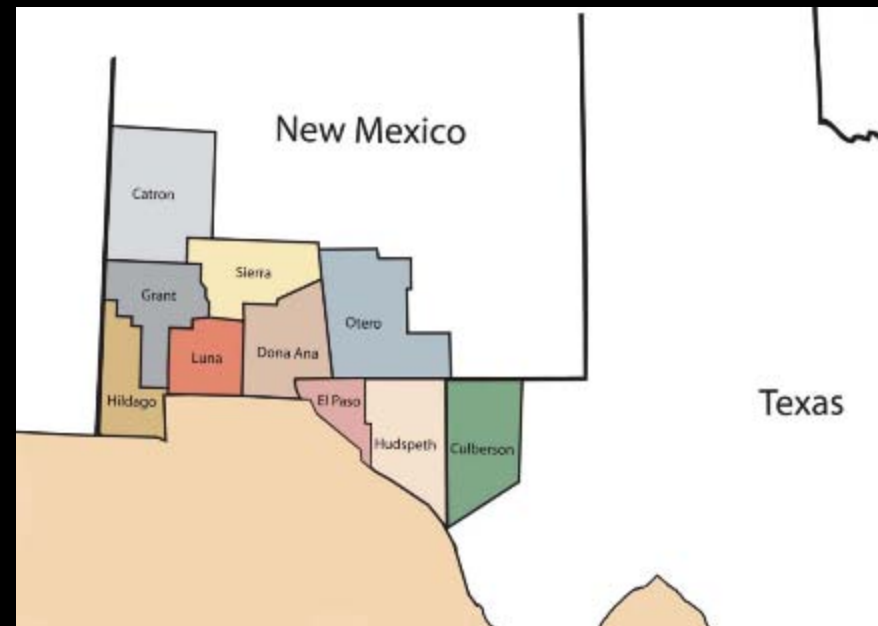
- MMU
- EMTF
- State Grants

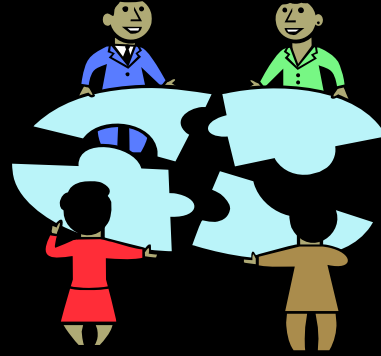
(Stryker Chairs, Med Sleds, HICS Vests, Vents, CPAP's, Radio Communication, etc.)



HOW DOES IT ALL WORK TOGETHER?

Our goal is to fully implement the statewide trauma system in order to reduce the number of trauma incidents, preventable deaths, reduce the severity of trauma-related disability, and to make sure that all Texas trauma victims receive the best care possible. We also assist hospitals and EMS Agencies ensure they are prepared to respond to a bioterrorism attack or a wide-scale natural disaster.





The image shows a login page for Intermedix EMResource. The page has a white background with a blue and yellow wave graphic at the top and bottom. The Intermedix logo is in the top left, followed by 'em systems' in a smaller font. To the right, the text 'EMResource™' is displayed. Below this, there are two input fields: 'Username' and 'Password'. To the right of the 'Password' field is a 'Log In' button. Below the 'Log In' button is a 'Help' link. At the bottom of the page, there is a footer with the website address 'www.emsystems.com' and copyright information: '© 1998-2012 Intermedix / EMSystems All rights reserved'.

Username: LastFirst####

Password: Epch\$\$22
(Temporary Only – you will be
prompted to change your password)



INTERMEDIX

MULTIFUNCTIONAL SYSTEM

EMResource is an Internet based communication tool that enables access to real-time information on provider capability and capacity to authorized users. EMResource may be used to communicate important information, such as health alerts, disaster drills, and other events simultaneously and consistently to the appropriate users.

eICS is an industry recognized organizational chart that clearly defines a chain of command to assist hospitals in managing their staff in the event of disaster.

WebEOC is a Web-Enabled incident management system. WebEOC enables users to manage multiple incidents and daily events, assign and track missions and tasks, provide situation reports, manage resources, and prepare Incident Command System (ICS) and Incident Action Plan (IAP) reports.

TEXAS BASED STAKEHOLDERS

Other Regions Menu

Menu Option ▼	Description ▼
New Mexico	View status in New Mexico
TSA-E (Dallas/Fort Worth, TX)	View status in TSA-E (Dallas/Fort Worth, TX)
SETRAC	View status in SETRAC
San Antonio, TX	View status in San Antonio, TX
Austin TX	View status in Austin TX
Midland/Odessa TX	View status in Midland/Odessa TX
Central Texas	View status in Central Texas
East Texas	View status in East Texas
Wichita Falls, TX	View status in Wichita Falls, TX
East Texas Gulf Coast	View status in East Texas Gulf Coast
Abilene, TX	View status in Abilene, TX
Amarillo, TX	View status in Amarillo, TX
Brazos Valley RAC, TX	View status in Brazos Valley RAC, TX
Coastal Bend RAC, TX	View status in Coastal Bend RAC, TX
Deep East Texas	View status in Deep East Texas
HOTRAC (Waco, TX)	View status in HOTRAC (Waco, TX)
South Texas	View status in South Texas
NE Texas	View status in NE Texas
Texas BRAC	View status in Texas BRAC
Concho Valley RAC, TX	View status in Concho Valley RAC, TX
TX Dialysis A-I	View status in TX Dialysis A-I
TX Dialysis J-P	View status in TX Dialysis J-P
TX Dialysis Q-V	View status in TX Dialysis Q-V
TSA-T	View status in TSA-T

REGIONAL DEFAULT VIEW – EMS RECEIVING

Setup

View

Other Regions

Event

Preferences

Form

Report

Regional Info

IM

User Links

Region Default

print

excel

refresh

help

	EMS Receiving	ED Status	EDO/PCO	EM Notification	Saturation Score	Trauma Level	Trauma - Reimplant	Trauma - Hand	Trauma - Ophtho	Trauma - OMFS	Cardiac - Cath Lab	Cardiac - Hypothermia	Neuro - CT Scan	Neuro - Interventional	SANE
	Del Sol Medical Center	Open	0	–	88	II	No	Yes	Yes	Yes	Yes	Yes	Yes	No	No
	El Paso Children's Hospital	Open	0	–	47	Not Designated	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
	Las Palmas Medical Center	Open	1	–	8	III	No	No	No	No	Yes	Yes	Yes	Yes	No
	The Hosp of Providenc - Memorial Campus	Open	0	–	11	IV	No	No	No	No	Yes	Yes	Yes	No	No
	The Hosp of Providence - Sierra Campus	Open	0	–	26	IV	No	No	No	No	Yes	Yes	Yes	Yes	Yes
	The Hosp of Providence - East Campus	Open	3	–	75	IV	No	No	No	No	Yes	Yes	Yes	Yes	No
	University Medical Center of El Paso	Open	2	–	58	I	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
	William Beaumont Army Medical Center	Caution	0	–	35	III	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes

REGIONAL RESOURCES

Emerg Medical Care Facility	ED Status	ED/OPCO	EM Notification	Saturation Score	Trauma Level	Trauma - Reimplant	Trauma - Hand	Trauma - Ophtho	Trauma - OMFS	Cardiac - Cath Lab	Cardiac - Hypothermia	Neuro - CT Scan	Neuro - Interventional	SANE
Del Sol Zaragoza FSEC	--	--	--	--	--	--	--	--	--	--	--	--	--	--
The Hosp of Providence - ED Trawood	Open	1	--	26	Not Designated	No	No	No	No	No	No	Yes	No	No
The Hosp of Providence - ED Northeast	Open	0	--	0	Not Designated	No	No	No	No	Yes	Yes	Yes	Yes	Yes

Inpatient Facility	Inpatient Status	EM Notification	Comment
Culberson Hospital	Open	--	12 unmonitored medical beds, 4 E.R. beds, no ob and no psych
Foundation Healthcare of El Paso	Open	--	No Critical Care Capabilities, No OB, No Psych
El Paso LTAC Hospital	--	--	
El Paso Specialty Hospital	Open	--	
Highlands Regional Rehab Hosp	Open	--	
Kindred Hospital	Open	--	10 MedSurg beds 4 ICU Beds
Mesa Hills Specialty Hospital	--	--	

REGIONAL VIEW – PRE-HOSPITAL SERVICES

Aeromedical Service		
 Air Methods Ft Bliss Medevac 23 RW Hoist	Unavailable	
 Elite Air Ambulance	Available	DISPATCH (915) 542-1144-- ONE FIXED WING WITH FLIGHT NURSE AND FLIGHT PARAMEDIC AVAILABLE
 Med Flight Air Ambulance	Available	***4 Learjets Available 1-800-842-4431, CAMTS Accredited. Specialty teams: Balloon Pump, NICU, PICU T...
 Native Air Lifeguard 8 FW	Available	
 Native Air Native 30 Deming RW	Available	
 Native Air Native 31 LasCruces RW	Available	
 Native Air Native 35 Alamogordo RW	Available	
 Native Air Native 36 El Paso RW	Unavailable	
Ground Ambulance Service		
 Culberson Hospital EMS (Van Horn)	Available	1 ALS UNIT and 1 BLS UNIT AVAILABLE
 Dominion Ambulance	Available	3 MICU / 3 ACLS / 3 BLS - *** (915) 351-3911 Dispatch Line***
 Elite Medical Transport	Available	3 MICU - 2 ALS - 3 BLS - 1 SCT - AMBUS MPV 901 AVAILABLE - 1 FIXED WING AVAILABLE---CALL 915-542-11...
 El Paso Fire Department EMS	Available	27 MICU units
 Fort Hancock EMS	Available	
 Guadalupe Mtn Natl Park	Available	
 Life Ambulance	Available	15 UNITS ***** DISPATCH 779-2111*****
 Northern Hudspeth County EMS	--	
 Sierra Blanca EMS	Unavailable	
 United Medevac Solutions	Available	1 MICU unit available, WBAMC EMS Dispatch *****915-742-2209*****

EVENTS TYPES

Event Template List

Create New Event Template

☐ include inactive event types

Action	Icon	Event Template ▲	Event Type ▼	Description ▼
Edit Notifications		Amber Alert	Safety	Use this template to announce Amber Alerts to regional users.
Edit Notifications		Bed Availability Reporting	HAvBED	Used for Bed Availability Reporting or Whole Bed.
Edit Notifications		Bed Availability Reporting: Psych	HAvBED	This will be used when querying for Psych information or Whole Bed Psych information.
Edit Notifications		Diversion Override	Other	To acknowledge an override
Edit Notifications		El Paso/Las Cruces Region FCC NDMS Bed Report	Infrastructure	NDMS Bed Report to be completed no later than 0900 on *****. Please input your current NDMS beds on EMSsystem or fax the NDMS Bed reporting sheet to the WBAMC Patient Administration at 915-569-1960.
Edit Notifications		Exercise Template	Other	To be used for exercise events.
Edit Notifications		Fire Event	Fire	Used for potential Fire Incidents where there may be a large number of patients from burns or toxic fumes etc.
Edit Notifications		HHS Situational Assessment	HAvBED	This event template will be used for a HHS Situational Assessment
Edit Notifications		Law Enforcement	Security	To be used by law enforcement to distribute information about missing persons and suspects/victims who may be wounded.
Edit Notifications		MCI	Rescue	Used to query EDs for MCI capacity. Also to query other ambulance services for available units.
Edit Notifications		MCI - Haz Mat	CBRNE	Use to query for MCI capacity, generic resource, and decon capability
Edit Notifications		NICU Query		Query for available and total capacity of NICU Beds.
Edit Notifications		Regional Announcement	Other	Use for Regional announcements, health alert and events.
Edit Notifications		Severe Weather Alert	Meteorological	When any severe weather alerts (watches or warnings) are issued by the National Weather Service ie, flash flooding, tornado watch, etc.
Edit Notifications		Silver Alert	Safety	When a report of a missing Alzheimer patient or any elderly person is missing from home or some other facility.
Edit Notifications		Surveillance	Other	Use this to query for public health events.
Edit Notifications		TOTAL Vent and ICU Capacity	Infrastructure	To obtain the TOTAL number of hospital ICU beds and Vents, including all in-use and otherwise

MOST COMMON EVENTS

MCI

- EMS will alert for an MCI whenever there are 5 or more patients being transported from one scene.
- The request will be for a total of RED/YELLOW/GREEN
- The total should represent the total number of each category your ED can manage.
- Due to the urgency, each hospital has 5 minutes to acknowledge and 10 minutes to update.

Bed Availability

- Types of events requiring a bed availability (evacuation, state requirement, etc.)
- The request will be for a total of bed availability on the units (Med/Surge, Pedi, etc.)
- Total total should represent the number of total patients each unit can receive.
- The report itemizes **each unit** for a bed availability count.

MCI



EMResource

El Paso, TX

Web SOC

Contact Us | Help Center | Search | Log Out

intermedix systems

Setup

View

Other Regions

Event

Preferences

Form

Report

Regional Info

IM

Event Status

print

refresh

MCI - Occupational Exposure

Created By: Wanda Helgesen @ 10/30/12 08:41

Unknown occupational exposure at plastics foam manufacturing plant in Santa Teresa. Reported 100 workers, unknown number of exposures.

EMS Receiving	MCI Red (Immediate)	MCI Yellow (Urgent)	MCI Green (Minor)	Acknowledge	Comment	Last Update	By User
Del Sol Medical Center	3	6	6	Acknowledged		30 Oct 08:45	Mary Leon
El Paso Children's Hospital	--	--	--	--			
Las Palmas Medical Center	7	12	18	Acknowledged		30 Oct 08:44	Kathleen Barker-McNeil
Providence Memorial Hospital	10	10	10	Acknowledged		30 Oct 09:03	Bettina Boyd
Sierra Medical Center	2	2	20	Acknowledged		30 Oct 08:45	Emmie Collins
Sierra Providence East Medical Center	0	0	6	Acknowledged		30 Oct 08:56	Lynda Chavez
University Medical Center of El Paso	6	15	15	Acknowledged		30 Oct 08:54	Teri Miranda
William Beaumont Army Medical Center	8	7	17	Acknowledged		30 Oct 09:17	William Beaumont Army Med...
Summary	36	52	92	N/A			

Ambulance Service	Acknowledge	EMS Status	Comment	Last Update	By User
El Paso Fire Department EMS	--	Available	23 ICU units	29 Oct 08:50	El Paso Fire Communicatio...
Summary	N/A	N/A			

Status Type Summary	Total
MCI Green (Minor)	92
MCI Red (Immediate)	36
MCI Yellow (Urgent)	52

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EMResource © 3.20.2 Build 6380

Enra Guerrero | 30 Oct 09:24

BED AVAILABILITY REPORTING

EMS Receiving	ED	OR	Acknowledge	Available Adult Vents	Available Pedi Vents	M/S M	M/S NM	Pedi M/S M	Pedi M/S NM	ICU M	ICU NM	PICU M	PICU NM	NICU M	NICU NM	Burn M	Burn NM	Comment	Last Update	By User
Del Sol Medical Center	0	10	Acknowledged	4	0	5	0	0	0	3	0	0	0	6	0	0	0		25 Sep 15:42	Mary Leon
El Paso Children's Hospital	3	3	Acknowledged	0	7	0	0	1	1	--	--	1	1	2	3	0	0		25 Sep 15:49	Maria Hernandez
Las Palmas Medical Center	5	4	Acknowledged	13	8	13	18	1	--	7	--	2	--	2	--	--	--	also use as pedi Neonate, 3 Oscillators, 5 regular	25 Sep 15:43	Kathleen Barker-McNeil
Providence Memorial Hospital	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--			
Sierra Medical Center	3	2	Acknowledged	5	5	10	10	0	0	0	0	0	0	2	0	0	0		25 Sep 15:42	Diane Anderson
Sierra Providence East Medical Center	5	1	Acknowledged	--	1	0	0	0	0	1	0	0	0	0	0	0	0		25 Sep 15:48	Lynda Chavez
University Medical Center of El Paso	5	3	Acknowledged	3	0	4	7	0	0	0	0	0	0	0	0	0	0		25 Sep 15:47	Lorrie Bourgoin
William Beaumont Army Medical Center	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--			
Summary	21	23	N/A	25	21	32	35	2	1	11	0	3	1	12	3	0	0			
Status Type Summary	Total																			
Available Adult Vents	25																			
Available Pedi Vents	21																			
Burn M	0																			
Burn NM	0																			
ED	21																			
ICU M	11																			
ICU NM	0																			
M/S M	32																			
M/S NM	35																			
NICU M	12																			
NICU NM	3																			
OR	23																			
PICU M	3																			
PICU NM	1																			
Pedi M/S M	2																			
Pedi M/S NM	1																			



SETTING YOUR PREFERENCES

Preferences Menu	
Menu Option ▼	Description ▼
Event Notification	Sign up to be notified of events
Status Change Prefs	Sign up to be notified of status changes.
System Notification	Sign up to be notified of system notifications
Change Password	Change your password
Challenge Setup	Setup your password security question & answer
Customized View	Configure your personal status view.
User Info	Maintain your user profile

Select Your Event Notification Preferences

My Event Notification Preferences

Event Type	Notification Methods			Notification Limit ***
Ad Hoc Event	☐ E-mail	☐ Text Pager	☐ Web Page	☐ My Resources Only
Amber Alert	☒ E-mail	☐ Text Pager	☐ Web Page	☐ My Resources Only
Bed Availability Reporting	☒ E-mail	☒ Text Pager	☐ Web Page	☐ My Resources Only
Bed Availability Reporting: Psych	☒ E-mail	☒ Text Pager	☐ Web Page	☐ My Resources Only
DADS Bed Poll	☒ E-mail	☒ Text Pager	☐ Web Page	☐ My Resources Only
Diversion Override	☒ E-mail	☒ Text Pager	☐ Web Page	☐ My Resources Only
El Paso/Las Cruces Region FCC NDMS Bed Report	☒ E-mail	☒ Text Pager	☐ Web Page	☐ My Resources Only
Exercise Template	☒ E-mail	☒ Text Pager	☐ Web Page	☐ My Resources Only
Fire Event	☒ E-mail	☒ Text Pager	☐ Web Page	☐ My Resources Only
HHS Situational Assessment	☒ E-mail	☒ Text Pager	☐ Web Page	☐ My Resources Only
Law Enforcement	☒ E-mail	☒ Text Pager	☐ Web Page	☐ My Resources Only
MCI	☒ E-mail	☒ Text Pager	☐ Web Page	☐ My Resources Only
MCI - Haz Mat	☒ E-mail	☒ Text Pager	☐ Web Page	☐ My Resources Only
NDMS	☒ E-mail	☒ Text Pager	☒ Web Page	☐ My Resources Only
NICU Query	☒ E-mail	☒ Text Pager	☐ Web Page	☐ My Resources Only
Pharmacist Communications	☒ E-mail	☒ Text Pager	☐ Web Page	-- N/A --
REGIONAL INFORMATION	☒ E-mail	☒ Text Pager	☐ Web Page	-- N/A --
Severe Weather Alert	☒ E-mail	☒ Text Pager	☐ Web Page	☐ My Resources Only
Silver Alert	☐ E-mail	☐ Text Pager	☐ Web Page	☐ My Resources Only
Surveillance	☒ E-mail	☒ Text Pager	☐ Web Page	☐ My Resources Only
TOTAL Vent and ICU Capacity	☒ E-mail	☒ Text Pager	☐ Web Page	☐ My Resources Only

*** Select this option if you want to limit notifications to those events that involve your resources. This option is not applicable to all types of events.

Save

EVENT ICONS

The screenshot displays the EMResource web application interface. At the top, there is a navigation bar with the 'EMResource' logo, a dropdown menu for 'El Paso, TX', and a 'Back to View Menu (Alt+Left)' button. To the right of the navigation bar are several icons, including one for 'WEB EOC', and links for 'Contact Us', 'Help Center', 'Search', 'Log Out', and 'intermedix'. Below the navigation bar is a menu with buttons for 'Setup', 'View', 'Other Regions', 'Event', 'Preferences', 'Form', 'Report', 'Regional Info', and 'IM'. The 'Event' button is highlighted. On the right side of the menu, there is a 'User Links' button. The main content area shows a survey form titled 'Healthcare Facility Preparedness Survey'. The form includes an 'Instructions' section, a 'Facility Information' section with fields for 'Facility Name', 'Trauma Service Area', 'Name of person completing this form', and 'Contact Phone', a 'Please answer each inquiry by choosing yes or no.' section, an 'HPP' section with a question about hospital preparedness, a 'Length of Stay Estimates' section with a question about hospital stay, and a 'Supplies' section with a question about personal protective equipment. The form is displayed within a Windows Internet Explorer window titled 'EMSystem Form Service - Windows Internet Explorer provided by Border RAC'.

EMResource El Paso, TX

Back to View Menu (Alt+Left)

Setup View Other Regions Event Preferences Form Report Regional Info IM

Region Default

Contact Us Help Center Search Log Out intermedix

User Links

print excel refresh help

EMSystem Form Service - Windows Internet Explorer provided by Border RAC

https://emresource.emsystem.com/formservice/app?authKey=-89-89-4048-312689-34-47-451510169-1222-2&submittedByName=Idi

Healthcare Facility Preparedness Survey

Instructions

The purpose of this survey is to assess your capacity to care for a person under investigation (PUI) and/or confirmed Disease. This will provide the Texas Department of State Health Services with the most accurate information needed suspected or confirmed Ebola patient in Texas to a proficient facility to receive proper treatment.

Facility Information

* Facility Name:

Trauma Service Area:

* Name of person completing this form:

* Contact Phone:

Please answer each inquiry by choosing yes or no.

HPP

Your hospital preparedness program contributed to your preparedness for Ebola.

* 1. HPP Contribution:

Length of Stay Estimates

For the statement below, please be advised on these estimates: - Person under investigation for Ebola (PUI) - hospital confirmed Ebola case - hospital stay approximately 3 weeks - Multiple PUIs and/or confirmed cases - indeterminate length of stay

Supplies

Your healthcare facility has access (including plans to maintain access) to sufficient supplies of personal protective equipment and control supplies (e.g., hand hygiene supplies) for managing a person under investigation (PUI) and/or confirmed cases.

* 2. PPE and IC Supplies:

REPORTS

Report Menu

Menu Option ▼	Description ▼
Status Reports	Access historical data for resources tracked on a daily basis.
Resource Reports	Access resource-specific data.
Form Reports	Access data contained in forms in which you (or your facility) were a participant.
Event Reports	Display all information associated with a specific set of events.
Admin Reports	Reports related to application setup.

REPORTS

Status Summary

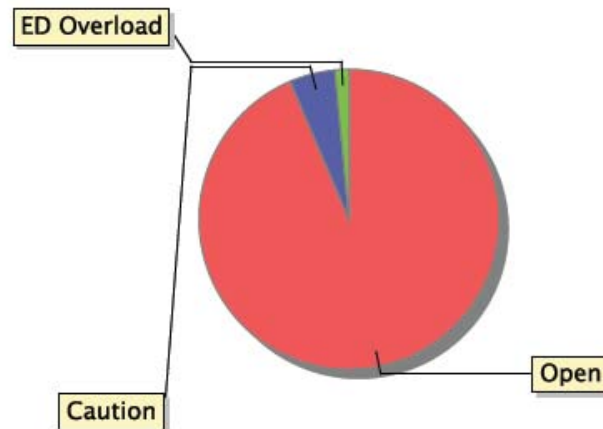
Start Date : 01-Jan-2015

End Date : 31-Jan-2015

ED Status

Sierra Providence East Medical Center

Status	Total Hours	% of Total Hours
Open	696.31	93.59
Closed	0.00	0.00
Caution	36.36	4.89
Advisory	0.00	0.00
Forced Open	0.00	0.00
ED Overload	11.33	1.52





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BORDERRAC EVENTS

Safety on Wheels

Shattered Dreams
Experience



Annual Fund
Raising Gala



NDMS Exercise



Southwest Trauma Tour



AmBus
Deployment



BorderRAC & Roll



Bi-National Forum on
Trauma & Disaster



Bataan Memorial
Death March

